

## 1<sup>st</sup> International Conference of the Asia Pacific Society for Healthcare Quality

The Asia Pacific Society for Healthcare Quality (APSHQ) held its first international conference in collaboration with HQCB on January 5-7, 2006 in Hong Kong. With the theme, "Current Trends in Healthcare Quality", it drew 295 participants from six countries – Australia (1), Hong Kong (251), Macau (3), Singapore (38), Switzerland (1) and USA (1).

The conference was opened by Dr. Vivian Wong, Chief Executive, Hospital Authority, and Hong Kong in the traditional Chinese manner with the dotting of the lion's eye.



David Loose, HQCB Director

Mr. David Loose, HQCB Director, delivered an update on "Current Trends in Healthcare Quality in USA" and "Certification in Healthcare Quality." The sessions drew enthusiastic response from participants interested in knowing more about the CPHQ certification.

Feedback on the three plenary sessions and six symposia, along with the oral and poster presentation sessions were very positive with ratings between good and excellent, confirming

the success of this first conference. Active discussion was evident at the symposia as issues such as accreditation, use of balanced scorecards, disease management, and patient safety were discussed. Participants were appreciative of the opportunities in sharing of best practices and networking with fellow colleagues in healthcare quality. As aptly described by the APSHQ President, Professor Wing Hong Seto, *"Healthcare quality is a relatively new field in our (Asia Pacific) region.....we need to learn from others, how we can apply them successfully in the local context."*

Healthcare quality professionals in the Asia Pacific region can look forward to yet another opportunity of networking and learning from one another at the 2<sup>nd</sup> International Conference of APSHQ, which will be held in Singapore in 2007.



### Recertify Early!

The recertification applications for those CPHQ's who expire on December 31, 2006 will be mailed out in June 2006. You can also visit the HQCB website at [www.cphq.org](http://www.cphq.org) for an application or contact HQCB at [info@cphq.org](mailto:info@cphq.org)

New for 2006 HQCB is working on a program that will allow CPHQ's to recertify their CPHQ credentials online. Additional information will be posted on the website in late July.

**ALL** CPHQ's with a recertification date of December 31, 2006 **must** have their forms and payment postmarked by **January 31, 2007**. Failure to do so will result in having to retake the CPHQ exam.

### CPHQ Certification Testing Available at the NAHQ Conference

The Healthcare Quality Certification Board (HQCB) is pleased to announce that on-site testing will be available at the NAHQ conference in San Diego this year. The computer-based certification test will be held on Sunday, September 17 and will be held in two sessions, 8 am – 12 pm or 1pm – 5 pm. Space is limited (40 seats total available). The application must be sent in by the deadline of August 18, 2006 in order to sit for the exam. This session is not available for online application, please contact the HQCB Executive Office for a copy of the application or direct any questions to [info@cphq.org](mailto:info@cphq.org).



#### Healthcare Quality Certification Board

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International 1-913-599-4173 • Toll free U.S./Canada 1-800-346-4722  
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## HQCB Begins Practice Analysis for CPHQ Examination

The HQCB Board, Examination Committee and invited participants which form the Practice Analysis Committee (PAC) met for the first time in March 2006 to begin the development of the practice analysis.

A practice analysis is the primary method used to define the content domain for professional credentialing examinations. The practice analysis provides evidence for the validity of the test score inferences. The objective of a practice analysis is to define a position/role in terms of the work behaviors necessary to safely and effectively perform at a specified level of expertise. In using a survey method to accomplish the practice analysis, a comprehensive list of important practice behaviors (task or activities) must be developed to describe the scope of practice.

The practice analysis survey will be distributed in the summer of 2006. A report of the practice analysis findings will be drafted in early 2007 with the implementation of the new test specification taking place in late 2007 or early 2008.

## 2005 Year-To-Date Statistics

From January 2005 through December 2005, a total of 417 candidates took the CPHQ exam. Of these, 233 candidates passed the computer based domestic examination test for a passing rate of 70.6% and 17 candidates passed the paper & pencil international format for a passing rate of 19.5%.

The paper and pencil formats were administrated according to standard procedures at test centers outside the United States. All test forms were assembled by the Healthcare Quality Certification Board Examination Committee, with technical psychometric assistance provided by Applied Measurement Professionals, Inc. (AMP). In 2006, the paper and pencil format will no longer be used as the CPHQ examination will be given in the computerized version at AMP assessment centers only.

By the end of 2005, over 15,000 professionals have taken the CPHQ examination since 1984. There are currently more than 7,400 active CPHQs practicing in the United States and Internationally.

## 2006 Healthcare Quality Certification Board

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## Congratulations to each of the following candidates earning their distinguished CPHQ designation August 1, 2005 – March 31, 2006

- |  |  |  |  |   |
|--|--|--|--|---|
| <p><b>Alaska</b><br/>Paul L. Brenner<br/>Deborah J. McCarthy</p> <p><b>Alabama</b><br/>Kelly H. Randall</p> <p><b>Arkansas</b><br/>Susan E. Greenwood<br/>Kathryn H. Pierce<br/>Karla J. Rainwater<br/>Melanie C. Taylor<br/>Lana R. Williams</p> <p><b>Armed Forces</b><br/>Sandra L. Brunken</p> <p><b>Arizona</b><br/>Beth L. Brenner<br/>Mandy D. Budny<br/>Frank C. Clark<br/>Brigita M. Fody<br/>Carolyn B. Jacobs<br/>Douglas Mitchell<br/>Steven P. Sorrell<br/>Gail O. Vanzyl</p> <p><b>California</b><br/>Susan D. Bukunt<br/>Catherine M. Coleman<br/>Alison B. Dunton<br/>Jeffrey C. Friedmann<br/>Christine Hunter<br/>Connie J. Ilano<br/>Carol A. Khater<br/>Sylvia E. Lozano<br/>Carol L. Mc Cann<br/>Christy H. Palombo<br/>Norman Pefley<br/>Eileen P. Pummer<br/>Marilouise B. Salsiccia<br/>Gayle P. Sandhu<br/>Sandra S. Schultz<br/>Mary D. Toy<br/>Anh N. Tu<br/>Connie L. Whorton</p> <p><b>Colorado</b><br/>Debra A. Breidt<br/>Pat A. Demarest<br/>Janet L. Lucchesi<br/>Deborah A. O'Connor<br/>Jenae M. 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|--|--|--|--|---|

### Congratulations to Our Newest CPHQs!

Please join us in celebrating the success of our newest certificants! These colleagues passed the HQCB Certification Exam between August 1, 2005 and March 31, 2006 and earned the prestigious Certified Professional in Healthcare Quality (CPHQ) designation. The new CPHQs are also listed on the HQCB website at [www.cphq.org](http://www.cphq.org)

### HQCB Website

HQCB is always looking for fresh ideas and we want to know what you would like to see on the website in the future. If you have any suggestions for information you would like to see added to the website please e-mail them to the Executive Office at [info@cphq.org](mailto:info@cphq.org).



### Online Application and Scheduling Now Available

HQCB continues on-line application submission by which the candidate can apply and schedule the same day via HQCB's testing agency's on-line secure site. Theoretically, a candidate could sit for an examination the week he/she applies. The on-line application submission is currently available on the AMP website ([www.goamp.com](http://www.goamp.com)), or click on the link on HQCB's website, [www.cphq.org](http://www.cphq.org). Tell your colleagues the news!

### CPHQ Pins and Replacement Certificates

Replacement CPHQ certificates are available from the HQCB for \$15; New CPHQ pins are available for \$7 each; allow two – four weeks for delivery. An order form which includes space to enter credit card information can be printed from our web site at [www.cphq.org](http://www.cphq.org).

And don't forget some other easy ways to increase your visibility as a *certified professional*. **Frame and display your certificate and wear your CPHQ pin proudly** for all work-related functions. These are both excellent ways to “**market your achievement**”!

### Name and Address Changes

Has your name, address or e-mail address changed recently? To be certain you receive all important certification correspondence, promptly notify the HQCB of any changes. We require that any of the above changes be submitted in writing by e-mail, fax or regular mail.

The CPHQ database is separate from the NAHQ membership database as not all CPHQs are members of NAHQ. Please remember, if you are a member of NAHQ you must send your changes to both HQCB and NAHQ.



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