

2016 Annual Report Addendum



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Strategic Plan

Vision: The healthcare quality profession is recognized and valued as essential.

Mission: To advance the Healthcare Quality Profession leading to positive health outcomes.

Strategic Goal Areas:

Certification/Recertification

The healthcare quality profession is strengthened by certification and recertification programs which are based on industry standards of certifying bodies.

Education

NAHQ is the primary source for healthcare quality education for the healthcare quality professional to advance the profession.

Essential Competencies

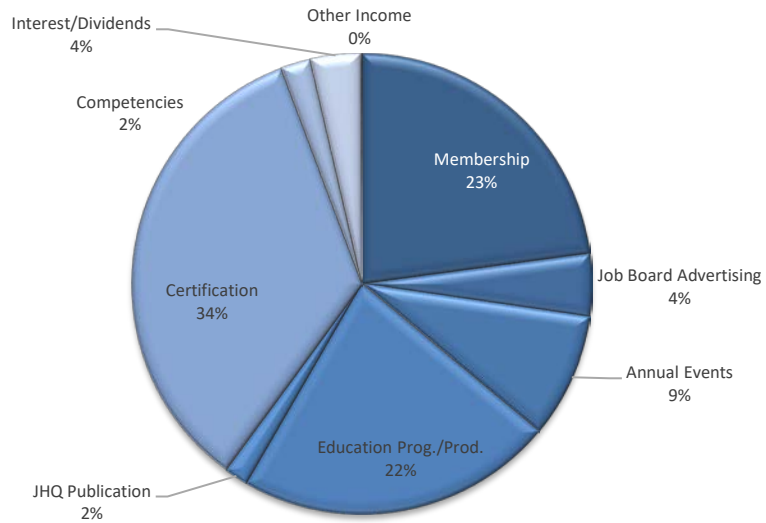
To define the body of knowledge and competencies for the healthcare quality profession.

Recognition of the profession

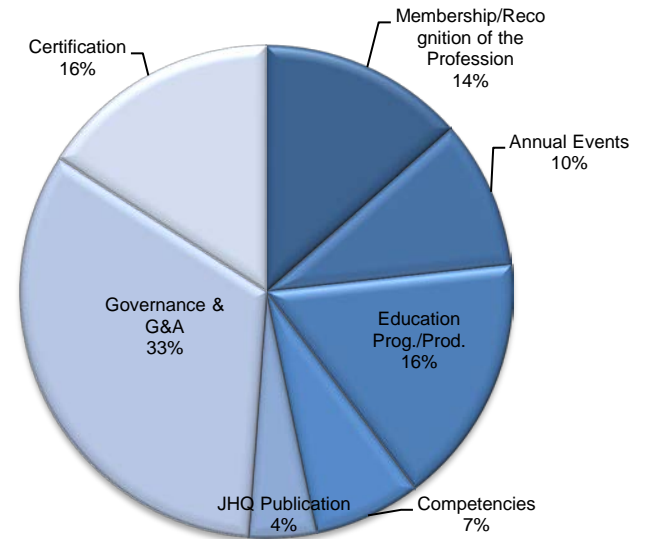
Individuals working in healthcare quality identify themselves as a member of the profession and employers recognize the profession.

Operations

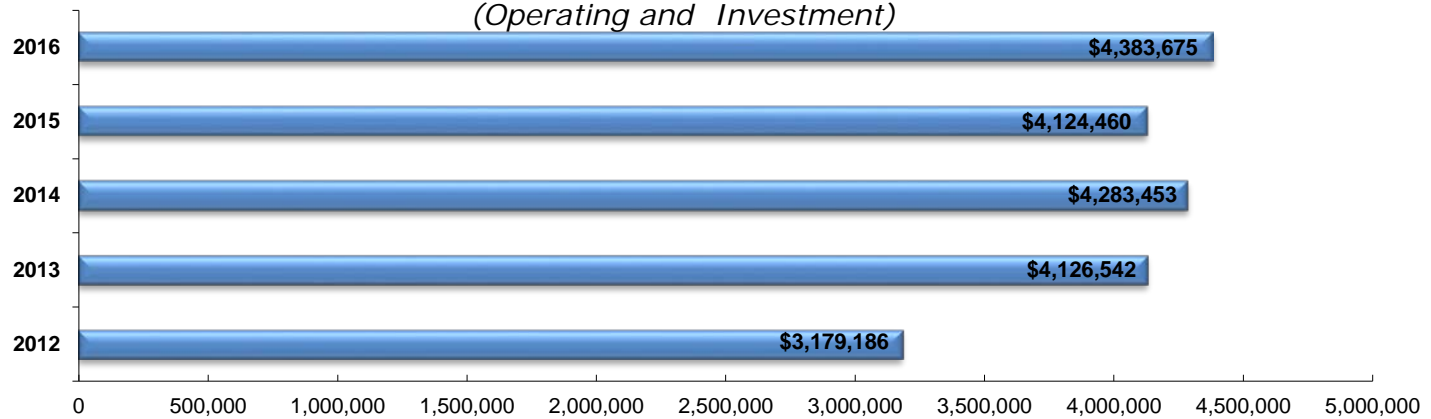
**2016 Actual
Operating Revenues**



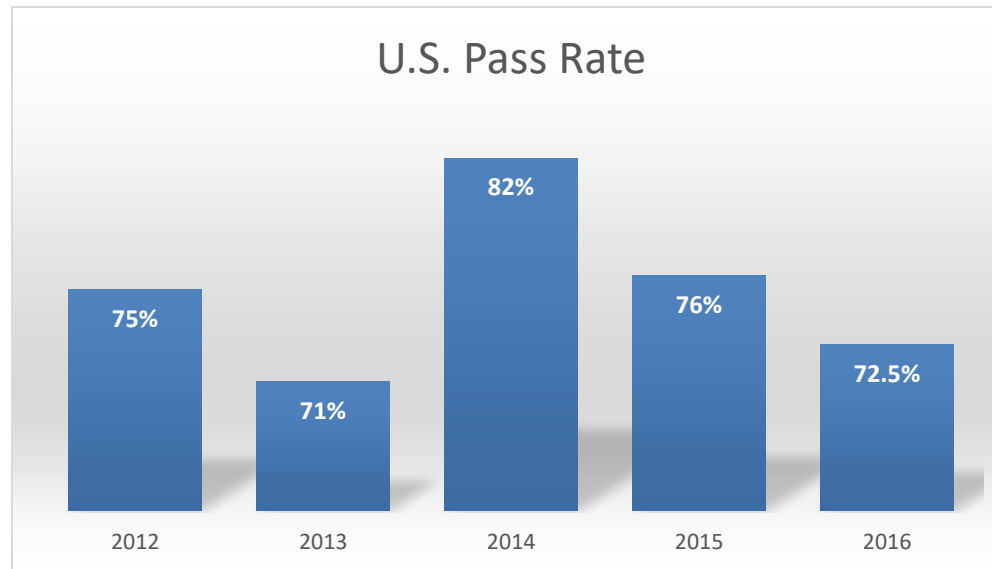
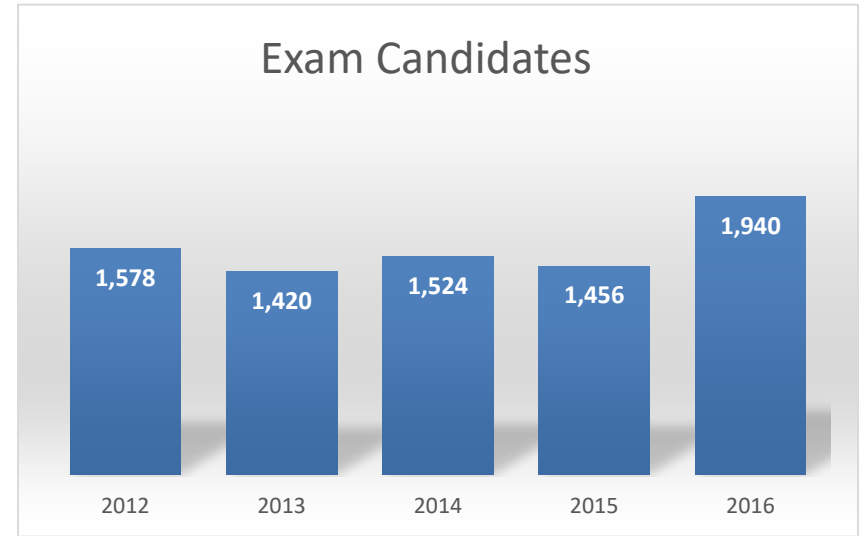
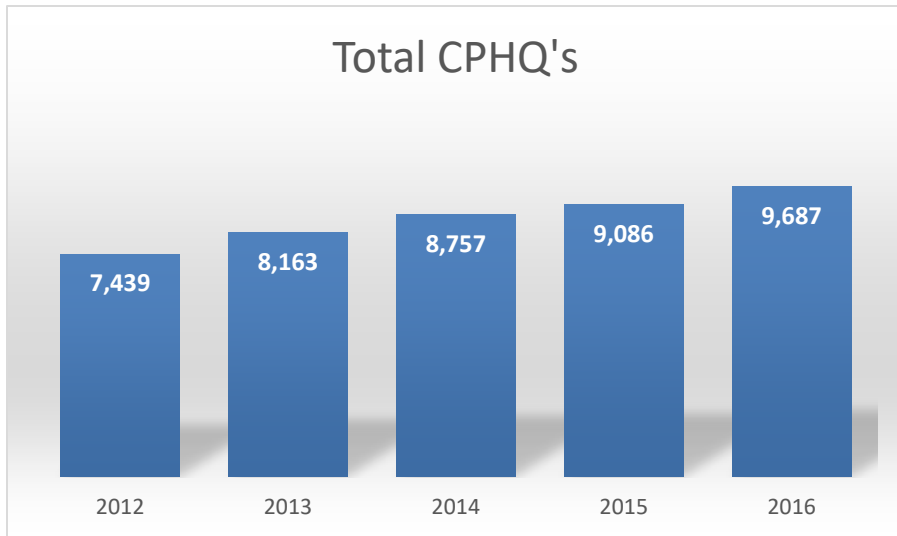
**2016 Actual
Operating Expenses**



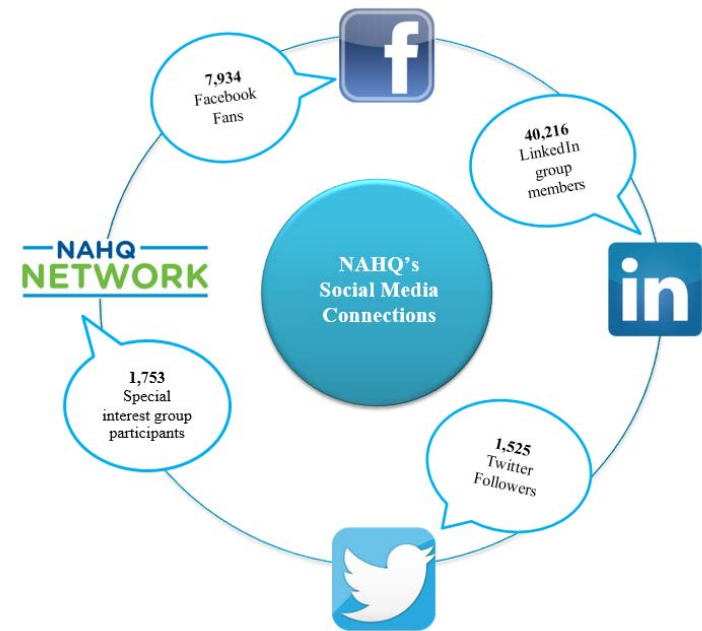
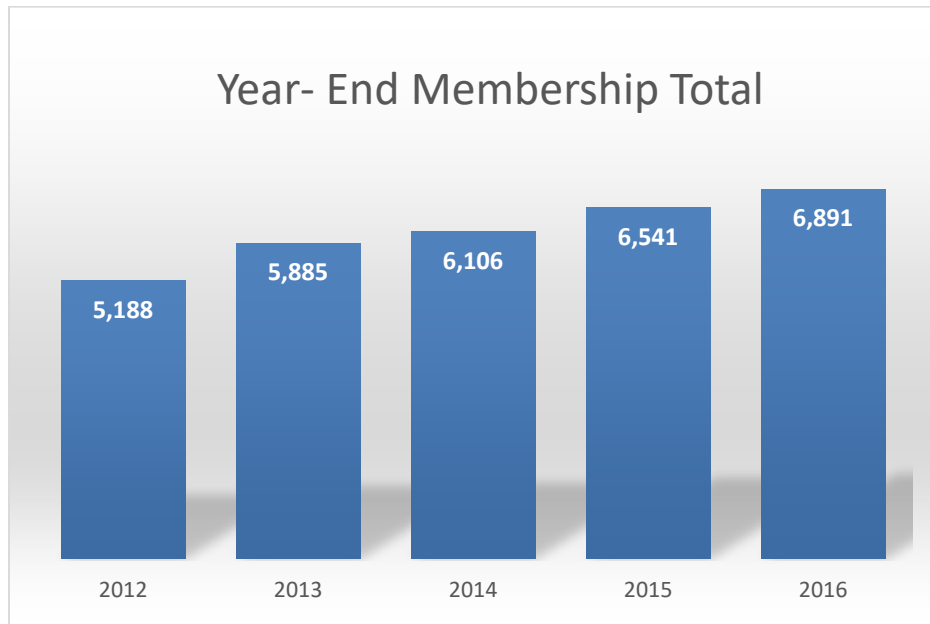
*Net Assets
(Operating and Investment)*



Certification



Membership & Engagement



NAHQ Teams and Volunteers

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Ann Schmitt (1987)
Kay Cerjak (1988)
Pat Lefkowitz-Ziegler (1989)
Sherry Peterson (1990)
Judy Homa-Lowry (1991)
Sandra Bassett Robinson (1992)
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Frank Appel (1994)
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Janet Brown (1996)
Sarah Tackett (1997)
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Diane Mikell (1999)
Jennifer Brown (2000)
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Faye Wilson (2002)
Lj Guthman (2003)
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John Hartley (2005)
Anna Marie Butrie (2006)

Heidi Benson (2007)
Thomas Smith (2008)
Cathy Munn (2009)
Linda Scribner (2010)
Susan Goodwin (2011)
Betty Brown (2012)
Lee Hamilton (2013)
Lenard L. Parisi (2014)
Mary Huddleston (2015)

Professional Recognition

Claire Glover Distinguished Member Award-*Thomas Smith*
Luc R. Pelletier Healthcare Quality Award-*Ava Dobin*
Rising Quality Star-*Marian Savage*
JHQ Impact Article of the Year Award-*Shauna Roberts*

